

# Redland

# Roof System

## GUARANTEE



GUARANTEE NUMBER

GUARANTEE DATE

SITE ADDRESS

## What is covered in your guarantee:

Monier Limited guarantee the weathertightness of all the Redland tiles, slates, renewable energy products, fittings and accessories in your roof for a period of fifteen years after their initial installation.

By 'weathertightness', we mean that the tiles, slates, renewable energy products, fittings and accessories will remain in place and will prevent damage to the underlying structure caused by the passage of wind and rain through them or through the junctions between them.

Please see reverse for Important Notes



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## Roof System Guarantee

It is a condition of this guarantee that the Redland products have been fitted (or if disturbed, refitted) in accordance with Redland advice and instructions and using normal standards of good workmanship and the requirements of the British Standards for slating and tiling (BS 5534 and BS 8000 – Part 6).

Monier Ltd are not able to make any warranty under this Guarantee as to the standards of workmanship with which their products are fixed. This guarantee sets out fully the rights of the customer. This guarantee does not extend to other losses howsoever arising.

### WHAT IS NOT COVERED IN YOUR GUARANTEE

- 1 Colour or other changes to the appearance of the tiles.
- 2 Any damage caused by water entering around a tile, slate, renewable energy product, fitting or accessory not sold by Monier Ltd.
- 3 Any damage caused by failure of mortar bedding.
- 4 Damage caused by ground movement or by deflection or failure of the structure beneath the tiles.
- 5 Misuse including damage caused by walking on unprotected tiles, accidental damage or deliberate damage including acts of war.
- 6 Damage caused by lightning.
- 7 Damage resulting from weather conditions more severe than those occurring on average only once in a 50 year period at the site.
- 8 Damage caused by pollution.
- 9 Tiles, slates, renewable energy products, fittings and accessories supplied for use or supplied and used outside the United Kingdom.
- 10 Any balance of plant installation not supplied by Monier Ltd that Redland renewable energy products may be connected to.

### WHAT WE WILL DO

In the event of a failure within the terms of the guarantee, Monier Ltd will:

- A Supply replacement Redland product free of charge. Should the product be out of production, a suitable alternative product will be supplied.

- B Reimburse the fair and reasonable cost of labour and scaffolding (if required) for the removal of the defective product and the fixing of the replacement product including any necessary replacement of underlay and battens.

### HOW TO MAKE A CLAIM

Claims should be made in writing without delay, but in any event no later than 30 days from the date that any failure becomes reasonably discoverable. Claims must be accompanied with proof of the date of purchase (this guarantee certificate is acceptable for this purpose).

Please write to:

Redland Technical Solutions  
Monier Limited  
Broadway Lane  
South Cerney  
Cirencester  
Gloucestershire  
GL7 5UH

This guarantee does not affect your statutory rights as a consumer.

THIS GUARANTEE IS TRANSFERABLE TO SUBSEQUENT OWNERS OF A PROPERTY WITHOUT NOTICE TO MONIER LIMITED BEING REQUIRED.

SIGNED ON BEHALF OF MONIER LIMITED

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